

Müller Transport & ORTEC

Müller Transport and ORTEC have been working together since 1996 to optimize transportation planning. Where once only a single department used the ORTEC journey and route planning software, the entire company now uses ORTEC Transport & Distribution (TD) ... a real-time, multi-user system for planning national and international transportation in which schedules may need to be updated every hour.

‘ORTEC Transport & Distribution has become **indispensable** for Müller Transport!’

Long Haul Transportation

As an international logistics specialist, Müller Transport needs more than just a planning module for trips from A to B and back again. Long haul transportation routes span several days, and drivers visit several addresses on each journey. Given Müller Transport’s flexible stance towards its customers, changes to plans can even occur en route. ORTEC TD provides the answer to these challenges. Using a scheduling board and graphical map, the planner can visualize instantly which route is best suited for accommodating additional customer consignments.

Stagnation Means Decline!

Müller Transport is very satisfied with ORTEC TD’s usage and functionality. Managing Director Jan-Peter Müller: ‘Purchasing ORTEC TD was a very conscious decision. We really wanted to automate our scheduling board and administrative processes. Müller wants to be a market leader, which means that you have to be up-to-date with the latest developments. After all, stagnation means a decline! Our objectives have already been achieved with a high degree of success.’

ORTEC TD is a multi-user system and is ideally suited to planning Müller Transport’s consignments and jour

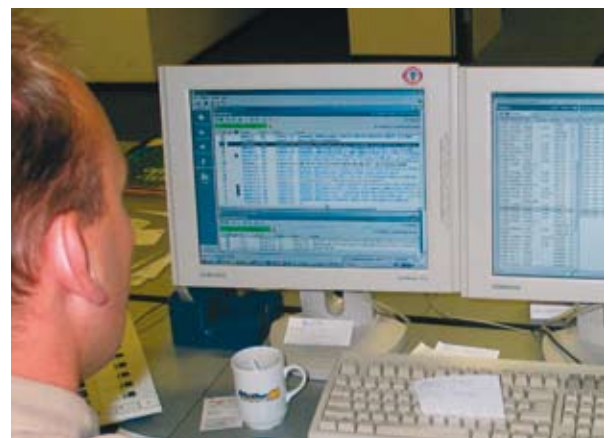


- Cooled warehousing and distribution of food products
- Transportation throughout Europe, centered around the Benelux
- Modern fleet comprising more than 110 vehicle units, including 2 Eco Combi’s with space for 52 Euro Pallets

neys. ‘On international routes, it isn’t always clear how full and via which route a truck will be returning to Holten. Now our planners can track and trace the latest status of all consignments and journeys. Nowadays, it is quite common for consignments and journeys to be switched among themselves. Such changes can be calculated in real-time, and planners are automatically updated.’

Communication Costs Halved

This new approach to planning has saved the transportation company more than just transportation costs. Managing Director Jan-Peter Müller: ‘Truck statuses are forwarded to ORTEC TD via SMS,



thus reducing communication costs by 50%. Expensive international telephone calls have been reduced to an absolute minimum. All collections and deliveries are automatically forwarded to the drivers by SMS. ORTEC TD's flawless registration system informs planners about which consignments have been completed or are still in progress. Moreover, GPS tracking allows us to pinpoint the exact location of every consignment.'

Management Information

ORTEC TD provides comprehensive management information as well as being a planning system. Jan-Peter understands the benefits, 'There's no way we can do now what we once used to do with pen, paper and a planning board. We have become completely used to the fact that all the data is accessible by computer. Paper is rarely, if ever, used anymore. Warehouse transfer lists, TIP lists, cleaning station invoices, etc. are now all stored in ORTEC TD and all the information is available to us in digital format. ORTEC TD saves us an enormous amount of time and provides us with information which we previously had no knowledge of, for example, planned miles, hours, and delivery times. These are critical elements for putting together our planning schedule, as well as for the final invoice.'

'Of course, there are always new features we'd like to see added. One thing at a time, though. From ORTEC's point of view, anything is possible, but we also have to keep up with the process of change. After all, it is us human beings that still carry out the work, and a planning system is – and should remain – just a tool. However, ORTEC TD has already become indispensable for Müller Transport!'

Müller Transport

Müller Transport is an international logistics specialist to the food industry. With 160 vehicle units throughout Europe, Müller is able to provide customers with various transportation options, and is a high-quality logistics partner to both producers as well as end customers requiring cold-storage transportation. The entire vehicle fleet is equipped with onboard computers and automatic temperature registration systems.



Electronic data exchange and real-time data communications allow for exact tracking and tracing of consignments at all stages of the logistics service. ORTEC TD has been developed and implemented to provide a fully integrated planning system delivering real-time management information.

Fore More Information

If you would like to learn more about how our solutions could affect your company's business processes, contact our professionals to make an appointment without any obligations. They will gladly introduce you to ORTEC TD, as well as our other advanced planning systems and related services.

www.ortec.com

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